

| JURISDICTION   | LISCENCE                       | STATE AGENCY  | DISCLOSURES  |
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| <b>Alabama</b> | Money Transmitter, 825         | Alabama Securities Commission<br>401 Adams Avenue, Suite 280<br>Montgomery, AL 36104  | Visit Blockchain.com Inc. <a href="mailto:support@blockchain.com">support@blockchain.com</a>   |
| <b>Alaska</b>  | Money Transmitter, AKMT-014344 | Department of Commerce, Community and Economic Development<br><br>Division of Banking & Securities<br>550 West 7th, Suite 1850<br>Anchorage, Alaska 99501 | <p>For Alaska Residents Only:</p> <p>If your issue is unresolved by Blockchain.com, Inc. <a href="mailto:support@blockchain.com">support@blockchain.com</a>, please submit formal complaints with the State of Alaska, Division of Banking &amp; Securities.</p> <p>Please download the form here: <a href="https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf">https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf</a></p> <p>Submit formal complaint form with supporting documents:</p> <p>Division of Banking &amp; Securities<br/>PO Box 110807 Juneau, AK 99811-0807</p> <p>If you are an Alaska resident with questions regarding formal complaints, please email us at <a href="mailto:dbs.licensing@alaska.gov">dbs.licensing@alaska.gov</a> or call Nine Zero Seven Four Six Five Two Five Two One.</p> |

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| Arizona  | Money Transmitter,<br>1014569 | Arizona Department of<br>Financial Institutions<br>2910 N. 44th Street, Suite<br>310<br>Phoenix, AZ 85018                              | <p>If you have a complaint, please contact Blockchain.com, Inc., at <a href="mailto:support@blockchain.com">support@blockchain.com</a>. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may complete an Online Complaint Form as stated on the <a href="#">File a Complaint against a Financial Institution or Enterprise page</a>.</p> <p>AZ e-Licensing Portal for filing a complaint AZDFI Consumer Complaint Portal:<br/><a href="https://elicense.az.gov/ARDC_FileComplaint">https://elicense.az.gov/ARDC_FileComplaint</a></p>  |
| Arkansas | Money Transmitter,<br>2024031 | Arkansas Securities<br>Department<br>Heritage West Building,<br>Suite 300<br>201 East Markham Street<br>Little Rock, AR 72201-<br>1692 | <p>If you have a complaint, please contact Blockchain.com, Inc., at <a href="mailto:support@blockchain.com">support@blockchain.com</a> or 1888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc's money transmission activity, you may file the completed <a href="#">complaint form</a> by e-mailing to <a href="mailto:ASDInfo@securities.arkansas.gov">ASDInfo@securities.arkansas.gov</a> or by mailing at:</p> <p>1 COMMERCE WAY, SUITE 402<br/>LITTLE ROCK, ARKANSAS 72202<br/>TELEPHONE: (501) 324-9260<br/>FACSIMILE: (501) 324-9268`</p> <p>For additional information please refer to the <a href="#">How To File A Complaint</a> page for the Arkansas Security Department.</p> |

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| <p>Colorado</p> | <p>Money Transmitters<br/>License #500303</p> | <p>Colorado Division of<br/>Banking<br/>1560 Broadway, Suite 975<br/>Denver, CO 80202</p> | <p>If you have a complaint, please contact Blockchain.com, Inc., at <a href="mailto:support@blockchain.com">support@blockchain.com</a> . If you still have an unresolved complaint regarding Blockchain.com, Inc’s money transmission activity, you may file it by contacting the Colorado Division of Banking.</p> <p>The Complaint Process</p> <p>All consumer complaints filed with the Colorado Division of Banking must be submitted in writing. You will not fill out the form online. Instead, you must download the file to your own device and edit that version. When completing the form, please provide detailed information and fill it out completely.</p> <p>Send the complaint and supporting documentation by regular mail, facsimile, or electronic mail (e-mail) to the Colorado Division of Banking. NOTE: If filing electronically, scan and/or save the completed complaint form with related attachments to a PDF file, a Word doc, or Zip file, and attach to your E-mail.</p> <p>Colorado Division of Banking<br/>1560 Broadway, Suite 975,<br/>Denver, CO 80202<br/>Phone: 303-894-7575<br/>Fax: 303-894-7570 E-mail:<br/>DORA_BankingWebsite@state.c<br/>o.us</p> |
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| Delaware | Sales of checks<br>33187 | Office of the State Bank<br>Commissioner<br>555 E. Loockerman Street,<br>Suite 210<br>Dover, DE 19901 |  |
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| <p>Florida</p> | <p>Money Transmitter<br/>Part II,<br/>FT230000339</p> | <p>Florida Office of Financial<br/>Regulation - Consumer<br/>Finance<br/>200 E. Gaines Street,<br/>Tallahassee, FL 323990376<br/>850-487-9687</p> | <p>Florida Office of Financial<br/>Regulation</p> <p>If you have a complaint, please<br/>contact Blockchain.com, Inc., at<br/><a href="mailto:support@blockchain.com">support@blockchain.com</a>. If you<br/>still have an unresolved<br/>complaint regarding<br/>Blockchain.com, Inc.'s money<br/>transmission activity, you may<br/>file it by contacting the Florida<br/>Office of Financial Regulation at:</p> <p>Online:<br/><a href="https://flofr.gov/sitePages/FileAComplaint.htm">https://flofr.gov/sitePages/FileA<br/>Complaint.htm</a> . To file your<br/>complaint, you will need to<br/>register electronically through<br/>Online Services. A valid email<br/>address is required.</p> <p>NOTE: Consumers are<br/>encouraged to file their<br/>complaints online. If you are<br/>unable to file online, please<br/>download and mail a completed<br/>paper form. Under Florida law,<br/>e-mail addresses are public<br/>records. If you do not want your<br/>e-mail address released in<br/>response to a public records<br/>request, do not send electronic<br/>mail to the Office. Instead,<br/>contact this office by phone or<br/>in writing. Communications with<br/>this office, regardless of the<br/>form or means of transmission,<br/>are subject to disclosure under<br/>Florida's public records law.</p> <p><a href="#">Download Consumer Complaint<br/>Form</a></p> <p><a href="#">Download Consumer Collection<br/>Agency Complaint Form</a></p> |
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| Georgia | Money Transmitter,<br>2024031 | Georgia Department of<br>Banking and Finance<br>Money Services<br>Businesses<br>2990 Brandywine Road,<br>Suite 200<br>Atlanta, GA 30341-5565 | Licensed by The Georgia<br>Department of Banking and<br>Finance. (Lic. 2024031).<br><br>The Georgia Department of<br>Banking and Finance - Consumer<br>Resources: File a Complaint. We<br>do not intervene in disputes<br>between consumers and<br>financial service providers, but<br>we do use complaint<br>information in the regulatory<br>process. To file a complaint with<br>the regulators, you may securely<br>do so with the Consumer<br>Financial Protection Bureau, an<br>agency of the federal<br>government, at<br><a href="http://www.consumerfinance.gov/complaint/">http://www.consumerfinance.gov/complaint/</a> (links off-site) or<br>by telephone at (855) 411-2372.<br><br><a href="#">Money Transmission and Sale of<br/>Payment Instruments</a> |
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| Illinois | Money Transmitter,<br>MT.0000399 | Illinois Department of<br>Financial and Professional<br>Regulation<br>320 West Washington<br>Street<br>Springfield, IL 62786 | <p>Illinois Division of Banking</p> <p>If you have a complaint, please contact Blockchain.com, Inc., at <a href="mailto:support@blockchain.com">support@blockchain.com</a>. If you still have an unresolved complaint regarding Blockchain.com, Inc., money transmission activity, you may file it by contacting the Illinois Division of Banking at:</p> <p>Illinois Department of Financial and Professional Regulation</p> <p>Online:<br/><a href="https://www.idfpr.com/DFI/DFIComplaintForm.asp">https://www.idfpr.com/DFI/DFIComplaintForm.asp</a></p> <p>Division of Financial Institutions<br/>Fill In and Print Complaint Form<br/>for Currency Exchange and Title<br/>Insurance</p> |
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|      |                              |   | <p><a href="https://www.idfpr.com/admin/DFI/F1717DFICHI.pdf">https://www.idfpr.com/admin/DFI/F1717DFICHI.pdf</a></p> <p>IL e-Licensing Portal for filing a complaint</p> <p>IL Department of Financial and Professional Regulation<br/>Complaint Portal:<br/><a href="https://www.idfpr.com/admin/DFI/DFIcomplaint.asp">https://www.idfpr.com/admin/DFI/DFIcomplaint.asp</a></p> |
| Iowa | Money Services,<br>2021-0153 | State of Iowa Division of<br>Banking<br>200 E. Grand Avenue,<br>Suite 300<br>Des Moines, IA 50309 |  |



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| Kansas | Money Transmitter,<br>MT.0000209 | Kansas Office of the State<br>Bank Commissioner<br>700 SW Jackson Street,<br>Suite 300<br>Topeka, KS 66603 | <p>If you have a complaint, please contact Blockchain.com, Inc., at <a href="mailto:support@blockchain.com">support@blockchain.com</a>. If you still have an unresolved complaint regarding Blockchain.com, Inc., money transmission activity, you may file it by contacting the Office of the State Bank Commissioner.</p> <p>1) Complete consumer assistance PDF form English: <a href="https://www.osbckansas.org/wp-content/uploads/complaintform.pdf">https://www.osbckansas.org/wp-content/uploads/complaintform.pdf</a><br/>Spanish: <a href="https://www.osbckansas.org/wp-content/uploads/spanish_complaintform.pdf">https://www.osbckansas.org/wp-content/uploads/spanish_complaintform.pdf</a></p> <p>2) Mail or fax the completed consumer assistance form and attachments to:</p> <p>Kansas Office of the State Bank<br/>Commissioner<br/>Attn: Consumer Affairs</p> |
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|  |  |  | <p>700 SW Jackson St, Suite 300<br/>Topeka, KS 66603 Fax:<br/>(785) 371-1229 Email:<br/><a href="mailto:complaints@osbckansas.org">complaints@osbckansas.org</a></p> <p>If submitting electronically,<br/>submit your complaint here:<br/><a href="https://www.osbckansas.org/consumers/file-a-complaint/">https://www.osbckansas.org/consumers/file-a-complaint/</a></p> <p>KS e-Licensing Portal for filing a<br/>complaint<br/>KS State Bank Commissioner of<br/>Kansas Complaint<br/>Portal:<a href="https://www.osbckansas.org/consumers/file-a-complaint/">https://www.osbckansas.org/consumers/file-a-complaint/</a></p> |
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| Maryland | Money Transmitter,<br>2024031 | Maryland Commissioner<br>of Financial Regulation<br>500 North Calvert Street,<br>Suite 402<br>Baltimore, Maryland<br>21202 | <p>If you have a complaint, please contact Blockchain.com, Inc., at <a href="mailto:support@blockchain.com">support@blockchain.com</a> . If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the Maryland Department of Labor.</p> <p>The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Blockchain.com, Inc., (NMLS ID No.: 2024031) by contacting the Commissioner's office at: 500 North Calvert Street, Suite 402, Baltimore, Maryland 21202, or (888) 784-0136. Additional information about Coinbase, Inc. may be obtained at <a href="http://www.nmlsconsumeraccess.org">www.nmlsconsumeraccess.org</a>.</p> <p>MD e-Licensing Portal for filing a complaint<br/>MD Department of Labor<br/>Complaint Portal:<br/><a href="https://www.dllr.state.md.us/fi">https://www.dllr.state.md.us/fi</a></p> |
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|          |                                 |  | <a href="#">nance/consumers/comphow.shtml</a> . |
| Michigan | Money Transmitter,<br>MT0023834 | Michigan Department of<br>Insurance and Financial<br>Institutions<br>PO Box 30220<br>Lansing MI 48909-7720 |   |

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| New Hampshire | Money Transmitter,<br>24073-MT      | New Hampshire Banking<br>Department<br>53 Regional Drive, Suite<br>200<br>Concord, NH 03301   |  |
| New Mexico    | Money Transmitter,<br>2024031       | New Mexico Financial<br>Institutions Department<br>Mortgage Unit<br>2550 Cerrillos Road, 3rd<br>Floor<br>PO Box 25101 (87504)<br>Sante Fe, NM 87505 |  |
| North Dakota  | Money Transmitter,<br>MT103873      | North Dakota Department<br>of Financial Institutions<br>2000 Schafer Street, Suite<br>G<br>Bismark, ND 58501  |  |
| Ohio          | Money Transmitter<br>OHMT206        | Ohio Division of Financial<br>Institutions<br>77 South High Street, 21st<br>Floor<br>Columbus, OH 43215   |  |
| Washington    | Money Transmitter,<br>550-MT-137775 | State of Washington -<br>Department of Financial<br>Institutions<br>Division of Consumer<br>Services<br>150 Israel Road, S.W.<br>Tumwater, WA 98501 | Washington Division of<br>Consumer Services<br><br>If you have a complaint, please<br>contact Blockchain.com, Inc., at<br><a href="mailto:support@blockchain.com">support@blockchain.com</a> . If you<br>still have an unresolved<br>complaint |

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|  |  | <p>regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the Washington Department of Financial Institutions at:</p> <p>If filing online:<br/>File a complaint by filling out our <a href="#">online complaint form</a>.</p> <p>If filing via mail:<br/>Fill out this <a href="#">form</a> and mail to the following:</p> <p>DEPARTMENT OF FINANCIAL INSTITUTIONS<br/>DIVISION OF CONSUMER SERVICES<br/>P.O. Box 41200, Olympia, Washington 98504-1200</p> <p>If filing via fax:<br/>Fill out this <a href="#">form</a> and fax to the following:</p> <p>FAX (360) 596-3868</p> <p>To contact the Washington Department of Financial Institutions:</p> <p>Phone: (360) 902-8703<br/>Toll-free: 1-877-RING DFI (1877-746-4334) Email: <a href="mailto:CSEnforceComplaints@dfi.wa.gov">CSEnforceComplaints@dfi.wa.gov</a></p> <p>WA e-Licensing Portal for filing a complaint:<br/>Washington Department of Financial Institutions Complaint Portal:<br/><a href="https://dfi.wa.gov/consumers/money-services-complaint">https://dfi.wa.gov/consumers/money-services-complaint</a></p> |
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